



JMM-5000 Driver Installation Instructions for Windows

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A.00	03/28/2016	Initial release

**FOR TECHNICAL SUPPORT
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1. INTRODUCTION

This document describes the steps to run the JMM-5000 driver installation for Windows 7 32-bit OS.

2. INSTALL JMM-5000 DRIVER SOFTWARE

- Click the “Installer.exe” (shown in Figure 1) to proceed screen.

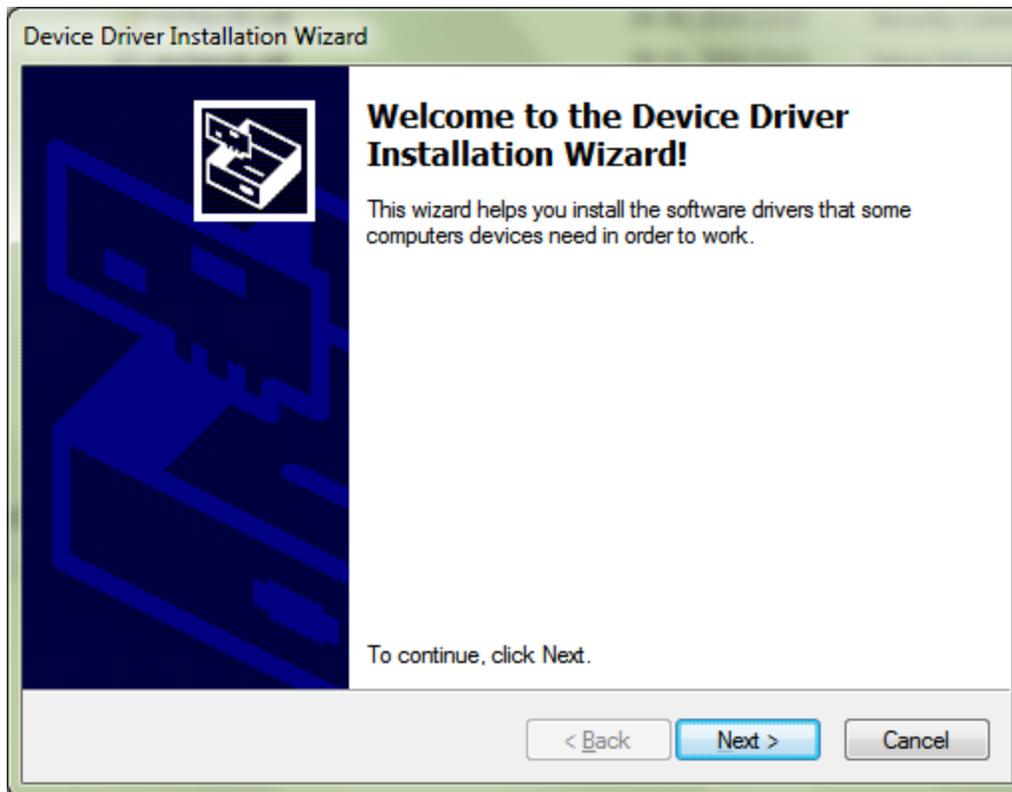


Figure 1: JMM-5000 Driver Installation

- Read and select the “Always trust software from Microchip Technology Inc.” and click on “Install” (shown in Figure 2) to proceed the installation process.



Figure 2: Install the Driver Software

- It will show that installation of a driver has been completed as shown in Figure 3.

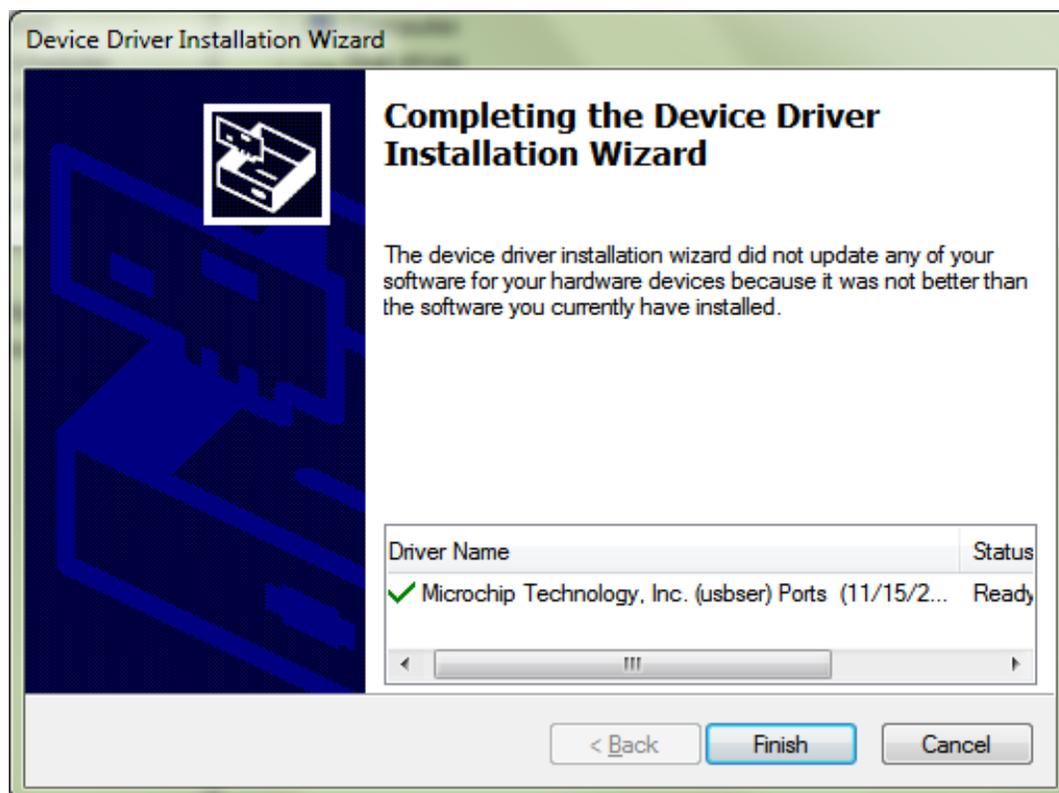


Figure 3: Completed the Device Driver Installation Wizard

- The JMM-5000 driver is installed as “USB Serial Port” under “Ports” class in device manager as shown in figure 4

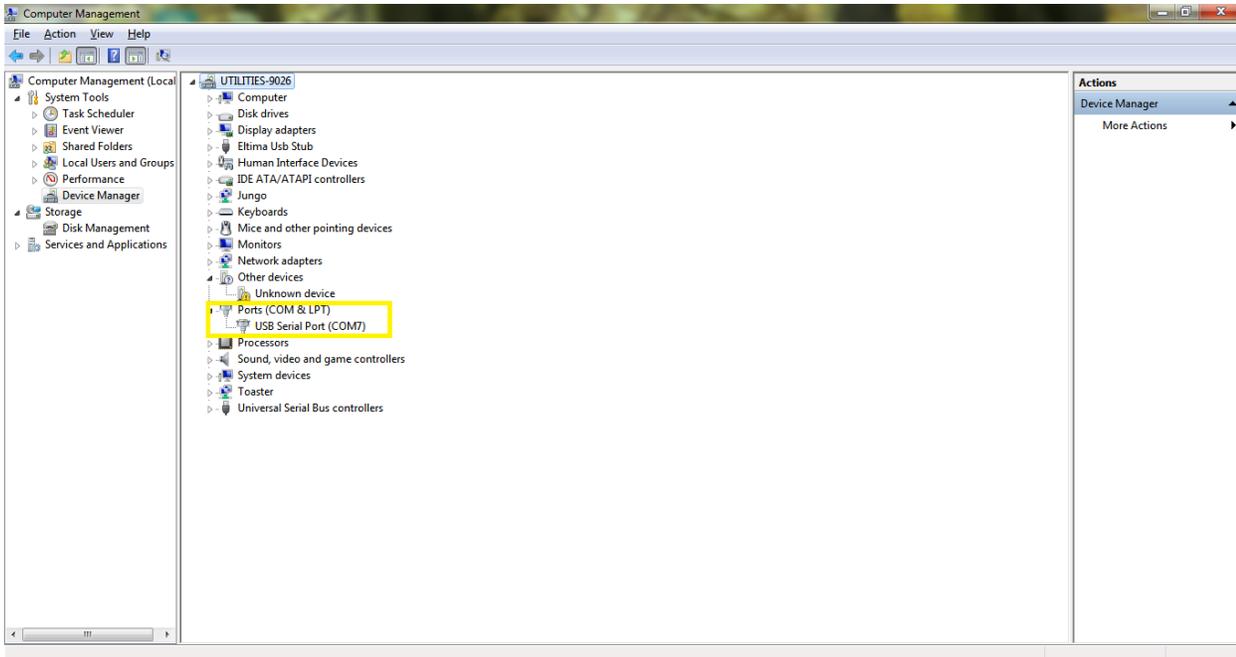


Figure 4: Device Manager

3. UNINSTALL JMM-5000 DRIVER SOFTWARE

- Open the “Control Panel” and select the “Program and Features”. It will list all the installed software names. Search for “Windows Driver Package-Microchip Technology, Inc.(usbser)Ports “ and right click on the name. Select the “Uninstall a Program” to uninstall the driver software (as shown in Figure 5).

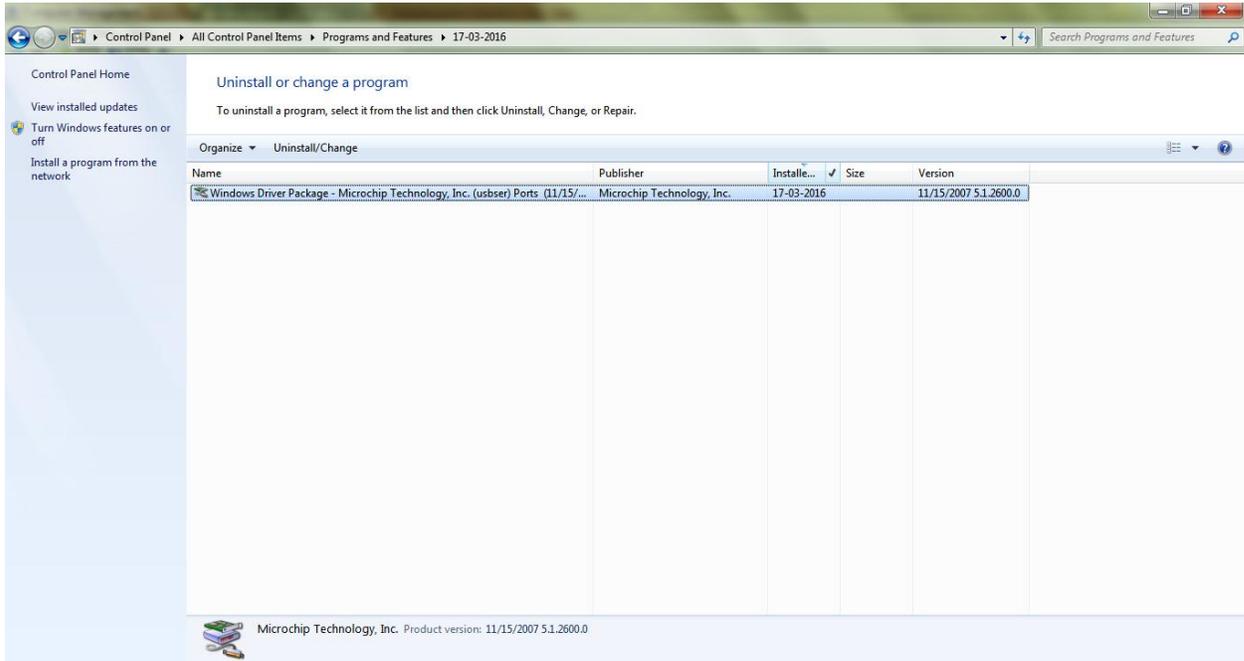


Figure 5: Uninstall the JMM-5000 Driver

- Uninstall Driver Package Dialog box will pop-up (as shown in Figure 6),select “Yes” to Uninstall the driver package.

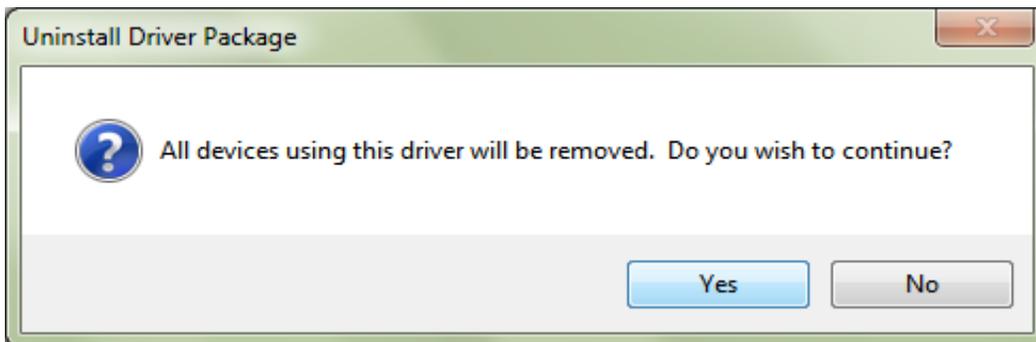


Figure 6: Uninstall the JMM-5000 Driver